

# Lifeline/Linkup

**Lifeline** is a government program that offers qualified low income households a discount on their monthly local telephone bill. Each state has its own guidelines to qualify. The application and qualification process differs by state and sometimes by individual phone company.

- **How much can I save?**  
You will save up to \$8.25 on your basic monthly bill. These benefits apply to your local telephone service charges that you purchase as flat rate service . These benefits will also cover your [subscriber line charge](#).

- **How do I know if I am eligible?**

Program based eligibility:

- Federal Public Housing Assistance / Section 8
- Food Stamps
- Medicaid
- Low Income Home Energy Assistance Program (LIHEAP)
- Supplemental Security Income (SSI)
- National School Lunch (free program only)
- Temporary Assistance for Needy Families (TANF)
- Additional eligibility criteria may apply to residents of [federally recognized tribal lands](#)

Income based eligibility:

- Total household income at or below 135% of the [Federal Poverty Guidelines](#).

- **Are there any restrictions?**

Lifeline can only be used for the primary telephone line in a household. You may purchase additional services available to a non-Lifeline customer. The name on the phone bill must match the name of the household member participating on the eligible program.

- **How do I apply?**

To apply for Lifeline call 260-565-3131 directly at Craigville Telephone Company, Inc. You may find more information about Lifeline and other telephone services available from Craigville Telephone at 2351 N. Main St., Craigville Indiana or at [www.adamswells.com](http://www.adamswells.com) . An application can be obtained via phone, or from a state assistance office.

- **What proof of eligibility do I need to provide?**

You will be asked for proof of your eligibility by submitting a form signed under penalty of perjury that you receive benefits from or a copy of any dated document which verifies your participation in one of the qualifying programs listed above. Proof of total household income may be required for income based qualification. Your Lifeline benefits will take effect when proof of eligibility is received.

- **How do I continue to receive Lifeline benefits?**

Eligibility is reviewed periodically. Your benefits will be discontinued when you no longer meet the eligibility requirements or when proof of eligibility is not received. Customers who are no longer eligible for Lifeline benefits must notify their service provider.

- **Other Useful information**

There are other options that can help you save money, including free toll blocking, waived deposit with toll blocking and voluntary limit on long distance calling (toll control).

**Link Up** helps households reduce the cost of initiating telephone service. This program pays some of the cost of connecting local telephone service to your home or activating wireless phone service. However, Link Up does not cover the cost of wiring inside your home.

- **How much will I save?**  
Link Up will pay 50% of your installation charges for total discount of \$30.00. (Maximum benefit \$30.00) An additional discount may apply to residents of [federally recognized tribal lands](#).
- **How do I know if I am eligible?**  
If you qualify for Lifeline, you also qualify for Link Up.
- **Are there any restrictions?**  
Link Up can only be used for the charges for activating a primary telephone line or moving existing service to a new address. Charges related to wiring and telephone jacks within your home and wireless handsets are not eligible for the Link Up discount.
- **How do I apply?**  
To apply contact [Craigville Telephone Company, Inc.](#)