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[www.adamswells.com](http://www.adamswells.com)

(Please Print)

First Name: \_\_\_\_\_ Last Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone#: \_\_\_\_\_ Alternative#: \_\_\_\_\_

Email Address/User Name: \_\_\_\_\_@adamswells.com

**3-16 Characters**  
**Letters & Numbers Only**  
**Lower Case and NO Spaces**

Password: \_\_\_\_\_

NOTE: Your user name will also be your email address. For example, if you choose "johndoe" as your username, your Email address will be johndoe@adamswells.com.

**Standard HSI completion date is approximately 10 business days from the first business day after fees are processed.**  
**\*A \$10.00 SERVICE CHARGE WILL BE ADDED WHEN MAKING CHANGES TO YOUR ACCOUNT\***

**Bluffton/Craigville DSL**

- \$24.95 1 MEG/512kb
- \$29.95 2 MEG/512kb
- \$34.95 3 MEG/512kb
- \$39.95 4 MEG/512kb
- \$10.00 Single Service Charge  
(No Phone Line)

Higher Speeds Available

**Fiber Area**

Bell Brook, Madison (150 N), North Oaks, Stoney  
Creek, Sutton Circle, Willowbrook, Toll Gate,  
Villa North & Sleepy Hollow

- \$24.95 3 MEG/1 MEG
- \$39.95 6 MEG/1 MEG
- \$59.95 6 MEG/3 MEG
- \$10.00 Single Service Charge  
(No Phone Line)

**Unlimited (400 Unlimited)**

- \$16.50 Wells County
- \$18.50 Adams County
- \$190.00 Yearly  
(Nonrefundable)

**Service Options**

- \$10.00 STATIC IP
- \$3.00 X-Stop Content Filter
- \$1.50 Spam-X Email Filter
- \$4.95 Email Only
- \$19.95 Ikano Travel Pack  
(Price includes Internet Service)

WIRELESS ROUTERS & ADAPTER NOW AVAILABLE

**Billing Information**

\*Activation fee, plus 1st Month required \*6 Month Contract

\_\_\_ Self Installation \$49.00 \_\_\_ Tech Installation \$99.00

**Billing Type**

\_\_\_ Bill Monthly \_\_\_ Credit Card\*\* \_\_\_ Electronic Checking\*\*

\*Please send payment along with Application

\*\*Other payment options, such as Credit Card or Electronic Checking, please contact the Office

I affirm that I am legally qualified to contract for Phone service and have attained the age of at least 18 years.  
I also acknowledge that I have received a copy of the AdamsWells Internet 6 month Contract including Terms and Conditions.

Signature \_\_\_\_\_ Date \_\_\_\_\_

**\*Must provide Photo ID per FCC Ruling\***

**Please list all additional names that will have access to this account:**

\_\_\_\_\_  
\_\_\_\_\_

Customers Initials: \_\_\_\_\_ Photo ID Checked: \_\_\_\_\_  
(Office Use Only)

Account No: \_\_\_\_\_

Install Date: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Data Base: \_\_\_\_\_

Fiber Area: \_\_\_\_\_

LOOP Ordered: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

Order INFO: \_\_\_\_\_

LOOP Due Date: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

# PORT Date: \_\_\_\_ - \_\_\_\_ - \_\_\_\_

DSL \$ \_\_\_\_\_  
Service Option \$ \_\_\_\_\_  
Total Monthly Fee \$ \_\_\_\_\_

Install Fee \$ \_\_\_\_\_

Total Due\$ \_\_\_\_\_

Data Base: \_\_\_\_\_ Billing: \_\_\_\_\_

# High Speed Internet (HSI) Terms and Conditions

Standard Terms and Conditions also apply.

AdamsWells Internet is pleased to bring you High Speed Internet (HSI) Service. The additional HSI terms and conditions are as follows:

1. Six-month term of Agreement: Six (6) months shall be the initial term. After which, service will continue on a monthly basis. Initial term begins the day in which the HSI line is successfully installed and recorded into our database. If AdamsWells cannot successfully deliver service, this terminates the Agreement without penalty.
2. HSI service is a digital signal that uses fiber optic technology or the high frequency portion of your copper phone line. Numerous HSI bandwidth packages are offered by AdamsWells. Standard HSI (over copper wires) works up to approx. 18,000 feet (about 3 miles) from the remote HSI equipment. In some cases HSI service can be extended past the 18,000 feet limit. HSI over Fiber Optics is generally not limited by distance.
3. AdamsWells Internet will provide access to the Internet and email services. Reselling services or sharing bandwidth or other services is prohibited. No server-based equipment is allowed. Malicious and/or abusive Internet traffic originating from customer location is prohibited and will result in termination of service.
4. Billing begins when service is activated and customer has in possession a configured HSI modem or for a fiber optic connection when the service is installed at the customer premise. Billable service rates may be paid by cash, check, money order, or credit/debit card. Any installation charges and equipment charges must be paid in full at time of order. If AdamsWells is unable to provide service to your location, you will receive credit (21 days for checks) for activation/equipment charges after all equipment is returned to the AdamsWells office in working condition. Please keep AdamsWells informed of any changes pertaining to service location and billing information.
5. Customer is considered default of Agreement if payment is not received within 10 days after notice has been sent via US Postal Service or for any other breach of Agreement not remedied within 10 days after notification. If in default of this Agreement, all services provided by AdamsWells may be suspended or terminated without further notice. If terminated before end of the 6 month Agreement, the Customer is responsible for balance remaining to complete the 6-month Agreement.
6. Actual HSI transmission speeds may vary due to such factors as length and quality of telephone line serving the customer premises. AdamsWells may terminate the Agreement, without liability, if not able to provide, repair, or maintain service to the premises.
7. AdamsWells is not responsible for service issues related to your computer, network, hardware, software, or inside wiring. If you experience substantial reduction in quality of service, please notify AdamsWells and good-faith effort will be made to restore service for issues not mentioned above.
8. AdamsWells is offering free use of a HSI modem or Battery Back-up (fiber optic customers only). The Customer is responsible for this device. If any equipment provided by AdamsWells is subject to physical or electrical stress, misuse, neglect, accident or abuse, or damaged by any other external causes, customer is responsible for replacement at \$100.00. Customer will be issued another HSI modem or Battery Back-up after replacement fee is paid. All electronic equipment (including the HSI modem) should be protected with a surge protector that has both power and telephone line protection. 1500 Joule rating or better is recommended.
9. AdamsWells is not responsible for inside wire/premises equipment problems, defects, or maintenance. An hourly service rate applies to work performed by AdamsWells. Please call for current hourly rate.
10. Any customer that is disconnected, due to moving out of the area *or* disconnected for non-payment, wanting to reconnect HSI, the following will apply:

1. A \$49.00 connection fee plus 1<sup>st</sup> month in advance will be required before service is ordered.
2. Six-month term of Agreement: Six (6) months shall be the initial term. Please see 1 thru 9.

**Rev. 2/12/08**